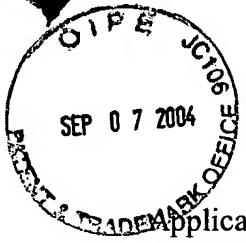


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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Randall Frank et al.  
Serial No. : 10/728,374  
Filed : December 4, 2003  
Title : INTEGRATING MULTIPLE COMMUNICATION MODES

Art Unit : 2142  
Examiner : Unknown

**Mail Stop Amendment**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

INFORMATION DISCLOSURE STATEMENT

Applicants submit the references listed on the attached form PTO-1449.

In accordance with the PTO's waiver of 37 CFR 1.98 (a)(2)(i) for applications filed after June 30, 2003, only copies of non-patent literature are enclosed. This statement is being filed before the receipt of a first Office action on the merits.

Please apply any charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date: \_\_\_\_\_

9/2/04

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CERTIFICATE OF MAILING BY FIRST CLASS MAIL

I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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Substitute Form PTO-1449 (Modified)	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 08575-088001	Application No. 10/728,374
<b>Information Disclosure Statement by Applicant</b> (Use several sheets if necessary) (37 CFR §1.98(b))		Applicant Randall Frank et al.	
		Filing Date December 4, 2003	Group Art Unit 2142

**U.S. Patent Documents**

Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA	2002/0056000	05/09/02	Albert Coussement			
	AB	2002/0178270	11/28/02	Riordan			

**Other Documents (include Author, Title, Date, and Place of Publication)**

Examiner Initial	Desig. ID	Document
	AC	Drew Robb, "Getting Messaging Together", <a href="http://www.computerworld.com">www.computerworld.com</a> , (January 29, 2001) (6 pages)
	AD	Web page titled, "MSN® Messenger for Windows®; MSN Messenger lets you see when your friends are online and exchange instant messages with them", <a href="http://messenger.msn.com">http://messenger.msn.com</a> , (Printed from the Internet on March 28, 2003) (2 pages)
	AE	Web page titled, "MSN® Messenger for Windows®; MSN Messenger's great features are easy to use and just one click away", <a href="http://messenger.msn.com">http://messenger.msn.com</a> , (Printed from the Internet on March 28, 2003) (2 pages)
	AF	Web page titled, "MSN® Messenger for Windows®; Stay in touch with Microsoft® .NET Alerts!", <a href="http://messenger.msn.com">http://messenger.msn.com</a> , (Printed from the Internet on March 28, 2003) (2 pages)
	AG	Alcatel Technology Brief, "Extending the PC environment with more than a soft phone" (3 pages)

Examiner Signature	Date Considered
EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	